

RECEIVED
CENTRAL FAX CENTER

JUL 16 2004

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

OFFICIAL

Patent Application

Inventors Michael K. Brown
Norman C. Chan
Sharmistha Sarkar Das
David J. Skiba
Danny M. Wages

Atty. Docket No. 401052-A-01-US (Brown)
Serial No. 10/037,588 Group Art Unit 2645
Filing Date 10/23/2001
Examiner Phan, Joseph T.
Title A Call Classifier Using Automatic Speech Recognition To
Separately Process Speech And Tones

MAIL STOP AF
COMMISSIONER FOR PATENTS
Alexandria, VA 22313-1450

SIR:

AMENDMENT AFTER FINAL REJECTION

In response to the Final Office Action of 05/17/2004,
designated as Paper No. 12, please amend the above-identified
application as follows:

The State of the Claims is reflected in the listing of claims
which begins on page 3 of this paper.

Remarks/Arguments begin on page 9 of this paper.

I hereby certify that this correspondence is being facsimile transmitted to Commissioner
for Patents, at fax No. 703-872-9306, on
07/16/2004 John C. Moran
Date Being Faxed Signature